

BARNSLEY METROPOLITAN BOROUGH COUNCIL

**North Area Council Meeting:
25th July 2016**

Agenda Item: 4

**Report of North Area
Council Manager**

**Commissioned Project Performance Updates –
Summer Holiday Internship 2016, Clean and Green
and Anti- Poverty Community Outreach**

1. Purpose of Report

- 1.1 This report includes a performance report for two of the current commissioned projects.

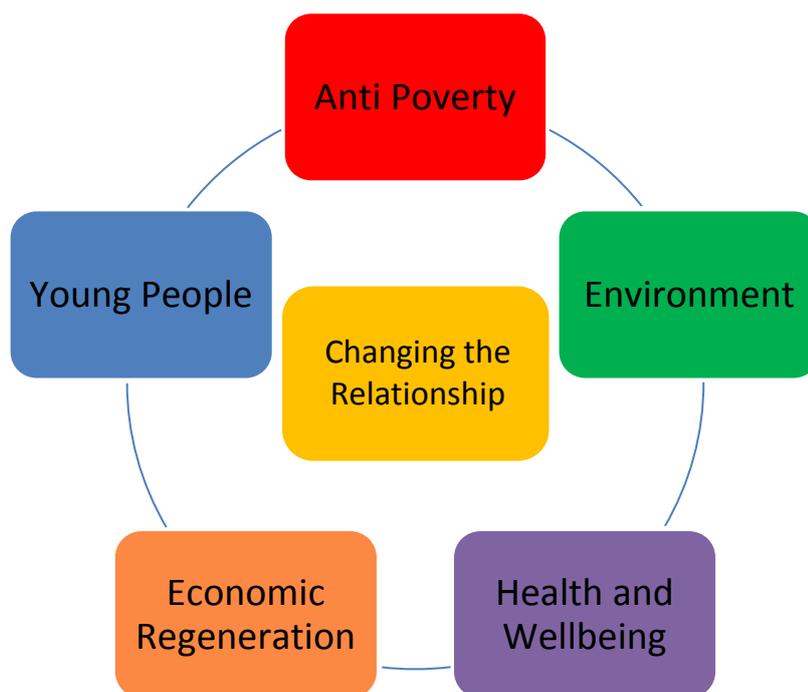
2. Recommendations

It is recommended that:

- 2.1 Members note Appendix 1, Summer Holiday Internship Performance Update**
2.2 Members note Appendix 2, Anti-Poverty Performance Report
2.3 Member note Appendix 3, Clean and Green Performance Report
2.4 Members note Appendix 4, Environmental Enforcement Service
2.5 Members note Appendix 5, North Area Council's Contribution to Corporate KPIs.

3. Background

- 3.1 In late 2013 North Area Council agreed the following priorities which were identified following a series of workshops at which members considered a range of statistical and consultation data from a variety of sources:



3.2 The appendices to this report provide a performance update for four of the commissioned services. The table below show the funding allocation for each project.

	Service	Provider	Contract Value/length	Contract start date
Environment	Environmental enforcement	Kingdom Security	£120,640 per annum + £25,000 BMBC Com Safety	1 st April 2016 (1year +1y+1Y)
Anti-Poverty	Community Outreach Service	CAB & DIAL	£145,000 1year + 1year	14 th September 2015 Till Sept 2017
Environment	North Clean and Green Service	Forge Community Partnership	£150,000 1 year + 1year	14 th September 2015 Till Sept 2017
Young People	Summer Internship 2016	C&K Careers	£31,550 18 month contract	March 2016 - Till October 2017

4.0 Performance

- 4.1 Appendix 1 show an update on the C&K Careers performance in relation to the Summer Holiday Internship project
- 4.2 Appendix 2 an update from CAB and DIAL. The project started on the 14th September 2015. Over the three quarters that this project has been running we have had a total of 769 client contacts. Advice has been given on an estimated total of £1,061,259 of benefit gains which help to bring additional income into the North Area.
- 4.3 Appendix 3 provides and update on Forge Community Partnerships delivery of the Clean and Green Contract. The Area Manager has stressed that the success of this project is directly linked to the project ideas generated by the Ward Alliances. The development of stronger links is recommended.
- 4.4 Appendix 4 – explains that Kingdom’s performance report was unavailable at the time of writing.

5.0 Review of Priorities / Allocation of funds

- 5.1 The Area Council has asked for a presentation on key data from the Research and Business Intelligence unit to help inform priority setting moving forwards. The Area Council will need to consider if the area priorities require an amendment.
- 5.2 Members should consider which existing projects they wish to prioritise, based on the information provided.
- 5.3 Members should consider which priorities they wish to concentrate for design and procurement of further commissioned projects.

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Date:
11th July 2016

Appendix 1: Project performance update for Opportunities for Young People Priority – Summer Holiday Internship 2016/17

C&K Careers

	RAG
<div style="background-color: #0070C0; color: white; padding: 5px; border-radius: 10px; display: inline-block;">Young People</div> satisfactory quarterly monitoring report and contract management meeting.	●
milestones achieved	●
<div style="background-color: #6A5ACD; color: white; padding: 5px; border-radius: 10px; display: inline-block;">Health and Wellbeing</div> outcome indicator targets met	●
social value targets met	●
<div style="background-color: #FF8C00; color: white; padding: 5px; border-radius: 10px; display: inline-block;">Economic Regeneration</div> satisfactory spend and financial information	●
overall satisfaction with delivery against contract	●

The Summer Holiday Internship provider’s contract commenced in February 2016. This will run for 20 months until September 2017 to include an evaluation and staying in touch with the young people until they have completed Yr11, their GCES year and received their results. The contract value was £31,550. North and North East areas have collaborated for a second year to deliver 90 placements to young living and/or attending school in the North and North East area. The students will be recruited via school links established in Darton College, Carlton Community College, Shafton ALC and Holy Trinity. The young people completing the summer internship will attend a week of workshops and a week at an employment placement.

To date 64 of the total 90 young people have submitted placement application forms and 43 students have been interviewed.

N.B. The Celebration Event at Shaw Lane has been provisionally booked for Tuesday 11th October, this will be an evening event.

Extract form C&K Careers' Quarterly report:

Activity/Intervention Targets

Schools

The main activity taking place at this point in the programme is engagement with schools and the recruitment and interviewing of individual students. This has proved far easier in some schools than in others.

At present we are undersubscribed in North/North East schools, we have recruited 64 students for 90 available places. The 2 schools where recruitment is particularly down (Carlton and Shafton) both have lists of students who are interested and are being chased up. When we have these applications in we will have met the target.

Establish good working relationships within the local business community

We are using the network of employers built up from the previous two years to source work placements for this years students. All employers previously involved have been sent a thank you letter and the opportunity to take another student this year.

We are working with Skills For Care Health Ambassadors (Barnsley, Doncaster, Rotherham and Sheffield) Locality Manager to involve and expand our network of Care employers within the area and encourage participation in the project.

Contributing to improved employment prospects for young people by engaging the local business community in this project

In addition to using our existing network of employers in the region we have engaged the local business community by using a variety of marketing and promotional materials to inform local employers.

We have also met with NPS who have offered 8 placements (4 fewer placements than they could offer last year) across 2 different areas construction and surveying.

The links established with Enterprising Barnsley and Mid Yorkshire Chamber of Commerce, have allowed us to raise awareness and promote the Internships programme. Employers linked with Enterprising Barnsley have been sent information about the programme and one employer, Cranswick Convenience Foods in Wombwell, came forward straight away wanting to be involved.

Ardagh Glass in Monk Bretton have also volunteered to support the programme, they are willing to offer a range of opportunities to students (Mechanical Engineering, Electrical, Admin and HR).

Allied Healthcare found out about the project through our Skills For Care link, and are hoping to get involved and offer a work placement at their new premises in Goldthorpe.

Appendix 2: Project Performance Report for Anti-Poverty – Community Outreach Project

CAB & DIAL - Quarterly report received on 21st March 2016

	RAG
Anti-Poverty Satisfactory quarterly monitoring report and contract management meeting.	●
Milestones achieved	●
Health and Wellbeing Outcome indicator targets met	●
social value targets met	●
Economic Regeneration Satisfactory spend and financial information	●
Overall satisfaction with delivery against contract	●

Overview

Advisers from CAB Barnsley and DIAL are delivering outreach sessions as follows:	
Old Town Ward Emmanuel Church Huddersfield Road, Barnsley S75 1DT Every Monday 9 - 1 pm	Darton East Ward Mapplewell Village Hall Darton Lane, Barnsley S75 6AL Every Wednesday 1 - 5pm
Darton West Ward The Darton Centre Huddersfield Road, Darton S75 5NB Every Thursday 9 - 1pm	St Helens Ward Roundhouse Lifelong Learning Centre Laithes Crescent, Barnsley S71 3AE Every Friday 12.30 – 4.30pm

The provision of this service commenced on the 14th September 2015 and is delivered by CAB and DIAL. The contract is one year (plus one year subject to contract). There is a project steering group that meets once a quarter and enables each ward to be represented at this meeting by nominated Councillors.

CAB described the early uptake of provision has been unprecedented. The output figures are currently exceeding the expectations of the performance monitoring targets. During Quarter 3, the advisers made a total of 314 client contacts, which is 25% more than last quarter. 251 people have accessed the service this quarter. The highest attendance figures are at the Roundhouse Life Long Learning Centre which accounts for 30% of the service users. The Old Town venue was initially

quiet but attendance has continued to increase. The success of the project has meant that at times the advisor have been working up to and over capacity.

Extract from the provider's Narrative report:

*"Over the three quarters that this project has been running we have had a total of 769 client contacts. Advice has been given on an estimated total of £1,061,259 of benefit gains which help to bring additional income into the North Area. **This figure equates to a direct return on investment of £20 for every pound invested in the project.***

Year to date 31 clients have been referred on for specialist debt advice with a combined indebtedness of £200,354 which means those thirty one clients will now have a greater disposable income to spend because their debt repayments will be negotiated to manageable levels."

The final figures are anticipated to be higher but there is a delay whilst Personal Independence Payment (PIP) applications are being processed. This takes approximately three months from submission.

Summary Intelligence for this quarter:

26% of service users are retired

22% of service users are Berneslai Homes tenants

18% are private rented tenants

56% of service users have a disability

90% feel more able to manage their own affairs since visiting the outreach service

Case Studies (two case studies of a total four have been included in this report)

Case Study 1

Client attended the Darton West Ward Outreach for continuing support and pass-ported benefits. Client was also given advice and information with regards to College Courses and Higher Education opportunities.

Following this advice and using leaflets provided from Barnsley College that we provided, the client enrolled to take level 3 English, and applied and was accepted on the Health & Social Care Access Course. Client wishes to pursue a career in one of the professions so as to provide security for the long term future.

'I didn't know what I wanted to do or what was out there. So pleased I came to see you and talk to you in the first place or I would not have had the confidence to go to college. Thanks Mick'

Case Study 2

Client attended St. Helen's Ward Outreach for support with completing a formal appeal with regards to a Personal Independent Payment Claim (PIP). Client did not receive the necessary points following medical and was not awarded PIP. I completed and submitted a Mandatory Reconsideration form, which was unsuccessful. I then subsequently completed an SCSS1 Form to formally appeal the decision and submitted further medical evidence.

Following this submission, the decision was over-turned and the appeal was successful, gaining the client an increased income of £76.90p per week. As a result of this award, I also secured the client a Blue Badge for help with mobility and 50% off Vehicle Road Tax.

'Thanks for all your help Mick. I couldn't have done it without you'.

Appendix 3: Project Performance Report for North Clean and Green

P The Forge – Anvil CIC

Environment		RAG
	Satisfactory quarterly monitoring report and contract management meeting.	●
Changing the Relationship	Milestones achieved	●
	Outcome indicator targets met	●
Economic Regeneration	Social value targets met	●
	Satisfactory spend and financial information	●
	Overall satisfaction with delivery against contract	●

The Forge has been commissioned to work in partnership with local people to achieve results and build community resilience in relation to environmental improvement and community ownership. Enabling local residents and business owners to participate via a community development and participation model. The Forge has been working with the Ward Alliances to identify and develop projects which will be delivered in partnership with local people. The recruitment, engagement and motivation of volunteers is key to the delivery of this contract if Forge are to help realise projects through project design and leadership. It is therefore essential that Ward Alliances work closely with the Forge's Clean and Green Team.

Proactive contact can be made directly via: naccleangreen@gmail.com

The Clean and Green Team produce an activity journal which can be viewed on request in the North Area Team office. This provides information about specific project work that the team have completed.

Performance Indicator	Target	Achieved to date (actual cumulative figures)
Litter Picks Completed	To be WA determined	71
Clean-ups Completed	To be WA determined	45
Number of black bags of waste collected	N/A	780
Number of volunteer hours	N/A	745

Local businesses engaged	12/ ward	35 (24%)
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Examples of projects completed in each ward are:-

Repair and replacement of fencing panels on Roman Road with local residents in Darton West.

Working with the Mapplewell and Staincross Greenspace and Recreation Group to renovate the flower beds in Ibberson Park, dug over with manure, planted and some repairs to dry stone wall in Darton East.

Working with “Friends of Wilthorpe Park” to resize flower beds, relocated plants and shrubs, and help with a public open day in Old Town.

Assisting with a church volunteer day to mow grass, cutting back of trees, pruning shrubs and weeding in St Helens.

NORTH AREA - CASE STUDY 5

WORKING WITH NATIONAL CITIZENSHIP.

INTRODUCTION

After a meeting with the National Citizenship Service we agreed to arrange a couple of days joint working on a Community Project.

INVOLVEMENT

Approximately 16 young people and two team leaders from the National Citizenship Service were assisted by the Clean and Green Team.

ACTION

Plans were made to clear up an overgrown area in Pogmoor Park adjacent to the allotments and to remove all green waste from site.

OUTCOMES

Vast improvement of the area and a positive result for the National Citizenship Service team working experience. The physical, outdoor environment providing a resounding success.

REPORT

Over a period of two days, the Clean and Green Team set up the work area and provided both hand tools and equipment to enable the lopping of shrubbery, sawing of tree branches, strimming of undergrowth and litter picking of the space in Pogmoor Park. The National Citizenship Service volunteers involved themselves with much enthusiasm and enjoyed making a difference. All of the green waste was loaded onto the vehicle and taken for recycling.



NORTH AREA - CASE STUDY 6

WORK AT DAYCARE CENTRE

INTRODUCTION

Whilst working adjacent to Laithes Lane Day Care Centre, the Clean and Green team approached the group leader to offer outdoor assistance.

INVOLVEMENT

Seven of the attendees of the centre for learning difficulties were involved together with the Clean and Green Team in a clear up and re-planting of the garden area.

ACTION

The overgrown garden area's around the centre were strimmed, cut back and weeded of paths and planting of an apple tree was undertaken.

OUTCOMES

Productive and enjoyable experience for all involved. The volunteers from the centre found this experience enlightening and rewarding as working with the male members of Clean and Green was a refreshing change to being in a centre mainly staffed by females.

REPORT

Overall this was not only a clean-up of an outside space but in fact was of much social benefit to the volunteers involved. One of whom (it is reported) hardly spoke to anyone else but on this occasion was enthralled to the point of joining in conversation with the Clean and Green Team.

All the staff at the centre reported this as an uplifting and inspiring project for their attendees.



Appendix 4: Performance Report for the Environmental Enforcement Service

Kingdom Security

	RAG	
Clean and Green	Satisfactory quarterly monitoring report and contract management meeting.	●
	Milestones achieved	●
Health and Wellbeing	Outcome indicator targets met	●
	Social value targets met	●
Economic Regeneration	Satisfactory spend and financial information	●
	Overall satisfaction with delivery against contract	●

Kingdom Security Services submitted a detailed report on the 12th July. This is the first quarter of their second contract with the North Area Council.

Extract from Kingdom's narrative report:

The North Area is contracted to 4 x officers, this equates to 2040 hours over quarter, achieved is 2040 hours which is 100% of the contracted hours.

To date 252 FPN's and (24 PCN's for parking) have been issued in the area. 236 of these have been for littering offences and 16 for dog fouling offences. Civica shows that to date 72 % of the revenue has been raised from the notices in the North area. Officers are spending more time concentrating on the dog fouling element of our work.

Prosecutions continue for Littering and Dog Fouling. To date offenders have paid prior to attending, Plead guilty prior to court or have been found guilty at court. There has been a 100% success rate at court.

The Revenue Raised thus far from FPN's (Fouling and Littering) for this quarter is, £7,788.50p

There will always be a lag for the income generated due to the instalments period extending the individuals period to pay to 3 months from 14 days. The ultimate Payment rate is expected to reach 75%.

Output details:

Hours	Contracted Hrs	Hours patrolled in area
NORTH		
APR-JUNE 2016	2040	2040

FPN's	FPN Litter	FPN Dog Fouling	PCN Parking	total	Old Town	Darton East	Darton West	St Helens
NORTH								
APR-JUNE 2016	236	16	24	276	84	76	68	48

Case studies:

Unavailable at the time of writing.

Appendix 5:

North Area Council's Contribution to Corporate KPIs - Q1 2016/17

	Commissioned Project				Stronger Communities Grant				TOTAL	Comments
	Summer Internship	Kingdom Enforcement	Anti-Poverty Outreach - CAB & DIAL	Clean and Green - Forge	RVS	ADASTRA	Fit Reds	Emmanuel Church		
Number of jobs created through Area Council commissions	0	4	2	3	1	0	1	1	12	
Number of apprentices created through Area Council commissions	4	0	0	0	0	0	0	0	4	
Number of work placements created through Area Council commissions	45	0	0	0	0	0	0	0	45	Summer Internship - 135 in total across N,NE&S
Number of volunteers opportunities created through Area Council commissions	45	0	6	36	5	6	0	5	103	
% of local Area Council spend	8%	89.10%	94%	90%	100%	100%	100%	100%	85%	

